



AKC Lighting (the Manufacturer) warrants to the Buyer the satisfactory operation of its products for the period of five years from purchase (the Invoice date).

Within the guarantee period any defects with AKC Lighting products as a result of faulty materials or workmanship will be rectified without charge to the Buyer.

AKC Lighting reserves the right to rectify the fault by repair, exchange or replacement. Intervention and associated on-site costs will not be covered under the AKC Lighting warranty under any circumstances – the warranty applies to defective AKC Lighting products only.

The warranty does not cover and the Manufacturer will not be liable for:

- Damage on parts and materials subject to continuous wear;
- Damage resulting from mishandling / transit damage of the Manufacturer's products;
- Problems resulting from external causes such as accident, abuse, misuse, negligence, fire, theft, vandalism, riot, explosion, natural disaster, or other external causes unrelated to the product defect;
- Conditions demonstrating faulty installation, misapplication, extreme environmental conditions beyond those defined in the product specification, under/over voltage situations, lack of compliance with applicable instructions, improper or inadequate handling, maintenance, negligence, accident or tampering; FOR LED FIXTURES IT IS IMPORTANT NOT TO TOUCH OR CLEAN THE LED ARRAY AND TO REMOVE ALL POSSIBLE INSULATION MATERIAL AND/OR PROVIDE SUFFICIENT VENTILATION SO THAT THE MAX Tc IS NOT SURPASSED.
- Incompatibility, improper design, operation or maintenance of products not supplied by the Manufacturer;
- Situations in which the Manufacturer's recommended / approved control gear and or any associated parts are replaced with those from other manufacturers without prior written approval;
- The quality of the installation of the Manufacturer's products by the installer of those products;
- Small defects having negligible effect in value or operation.

The warranty does not apply to any other claims (including associated and additional costs incurred by the customer).